National Standards & Core Frameworks

National Standards of Healthcare Cleanliness (NSoHC21/25)

Overall Standards of Cleanliness

Cleaning Methodologies & Protocols

Terminal Cleaning / Discharge Cleaning Protocols

Periodic Cleaning Activities

Approved Cleaning Techniques

Assurance, Monitoring & Audit

Auditing Processes and Methodologies

Compliance Measurement and Reporting

Workforce Capability & Operational Delivery

Training and Development of Cleaning Staff

AUDITING PROCESS

- Assessment Method: Tutor
- Cleaning Service costs: TBA
- Attendance and Timeframe: TBA face-to-face at your nominated site

CONTACT

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Cleaning Service Reviews in Healthcare Environments Overview:



Scope of Activity

The review encompassed a comprehensive programme of observations, discussions, and evidence gathering across the hospital site, including:

- Cleaning service observations across multiple departments, supported by discussions with managers, supervisors, cleaning operatives and where possible multi-disciplinary teams.
- Direct observation of cleaning practice and techniques
- Review of compliance documentation and associated records
- Evaluation of equipment, cleaning agents and storage areas Correct use and placement of warning signs
- Review of the use of cleaning and disinfecting agents, PPE, cleaning cloths and equipment
- Interviews with staff members to assess knowledge, confidence and operational understanding
- Review of current standards of cleanliness against expected benchmarks
- Compilation of a detailed report outlining findings, with suggested solutions embedded throughout

Specific Aspects:

- Adherence to compliance requirements including:
- Correct use of cleaning agents and contact times
- Risk assessment and COSHH obligations
- Standard Operating Procedures (SOPs)
- Uniform and hygiene policy
- National Standards of Healthcare Cleanliness 2021/25
- Decontamination of equipment.